



Padre Island National Seashore **SandDollar**



Thursday, February 12, 2004



Indicates new information

Superintendent

Colin's schedule:

Week of Monday, 2/9 thru

Friday, 2/13 – On Travel; to Santa Fe, Denver,
and Moose, WY.

He will return to the office Tuesday, 2/17.

In Colin's absence, Betty is "acting" superintendent.

Safety Notes --



Scam Alert – Be Aware

Scammers are pretending to be fraud investigation agents for Visa and MasterCard in order to obtain credit card security codes.

Reported by: Tammy Yildirimturk
Development Associate, The Hospices of the National Capital Region

A credit card holder was called on Wednesday from "VISA" and I was called on Thursday from "MasterCard." It worked like this: Person calling says, this is <name> and I'm calling from the Security and Fraud department at VISA. My Badge number is 12460. Your card

has been flagged for an unusual purchase pattern, and I'm calling to verify. This would be on your VISA card which was issued by <name> bank. Did you purchase an Anti-Telemarketing Device for \$497.99 from a marketing company based in Arizona?

When you say "No", the caller continues with, "Then we will be issuing a credit to your account. This is a company we have been watching and the charges range from \$297 to \$497, just under the \$500 purchase pattern that flags most cards. Before your next statement, the credit will be sent to (gives you your address), is that correct?" You say "yes". Caller continues..."I will be starting a Fraud investigation. If you have any questions, you should call the 800 number listed on your card 1-800-VISA and ask for Security. You will need to refer to this Control #" (then gives you a 6 digit number). "Do you need me to read it again?" (Caller then "needs to verify you are in possession of your card).

Turn card over. There are 7 numbers; first 4 are your card number, the next 3 are the security numbers that verify you are in possession of the card. These are the numbers you use to make internet purchases to prove you have the card. Read me the 3 numbers". Then says "That is correct." I just needed to verify that the card has not been lost or stolen, and that you still have your card. Do you have any other questions? Don't hesitate to call back if you do.

You actually say very little, and they never ask for or tell you the card number. But after we were called on Wednesday, we called back within 20 minutes to ask a question. Are we glad we did! The REAL VISA security department told us it was a scam and in the last 15 minutes a new purchase of \$497.99 WAS put on our card. Long story made short, we made a real fraud report and closed the VISA card and they are reissuing us a new number.

What the scam wants is the 3-digit PIN number. By the time you get your statement, you think the credit is coming, and then it's harder to actually file a fraud report. The real VISA reinforced that they will never ask for anything on the card! They already know! What makes this more remarkable is that on Thursday, I got a call from a "Jason Richardson of MasterCard" with a word-for-word repeat of the VISA scam. This time I didn't let him finish. I hung up! We filed a police

report, as instructed by VISA. The police said they are taking several of these reports daily! They also urged us to tell everybody we know that this scam is happening! ---- Tammy Yildirimturk

Keep a watch out for people standing near you at retail stores, restaurants, grocery stores, etc., that have a cell phone in hand. With the new camera cell phones, they can take a picture of your credit card, which gives them your name, number, and expiration date. Identification theft is one of the fastest growing scams today, and this is just another example of the means that are being used. So ... be aware of your surroundings! BE CAREFUL OUT THERE!!

Your contributions are greatly appreciated for the SandDollar and the safety bulletin board. Please send safety contributions to Pat.

Let's continue to encourage each other to be safe.
Make it a safe day.

Administration

} I want to thank Janie, Chris and her husband Ken, Rudy, Maria and her two sons Samuel & Manuel, and Glenda for helping me move. Darrell for bring me boxes and packing material. Shari for saving me newspapers. Betty for allowing the time off to move.

My Special thanks goes to Janie who came over numbers of days to help pack and move. This move would not have been done in such a short time without her help.

A Big thank you to everyone from Ruby and my husband Len.

Leave share donation forms have been distributed to maintenance, fee station, VC, and the lunchroom. If you would like to donate leave to Chon, please complete the forms and return to Jeanie. If you cannot locate a form, contact Jeanie.

TEL Courses

Description of courses can be found at www.telmps.net

Feb 18 12:30-2:30 NPS Recreation & Preservation Programs

Apr 1 Communication: The Key to Performance Management

Apr 1 From Hugger to Harasser: The True Story behind Sexual Harassment

Facility Management

A MESSAGE FROM CHON: Chon greatly appreciated the benefit lunch! He wanted to send each and every one a thank you card but I told him that I would let his park service family know by way of the SandDollar how grateful he feels to all of you. Thanks, Padre Island, we are a family. Chon sends his love and blessings to each of you.

Glenda and Chon

Glenda has sent out a crossword puzzle for Division Chiefs to distribute to their employees. This puzzle needs to be completed by everyone that has already had the four-hour haz-com training. The puzzle will count as your yearly one-hour haz-com refresher. Please complete this so you can be credited for your refresher. Division Chiefs--please make sure Glenda receives these from each employee.

Just a reminder....Work orders submitted to Facility Management can be accessed by everyone. They can be found in the Excel program under the "S" drive. Click in the "FM" folder and then on "Work Orders" to see the Excel spreadsheets. This shows the ongoing status of all work orders submitted in the park. Automotive work orders are now being entered separately and can be accessed in their own file. These are updated approximately once a week.

Coming-up list of fund raiser events to benefit Chon:

February 20	Silent Auction starts February 17. Feel free to bring an item
March 5	All You Can Eat BBQ plate lunch for \$10 per person
March 19	Raffle. Information to follow
April 2	Cakewalk. Information to follow.

Thanks, folks, for all your consideration and help.

Interpretation

Protection

The next Pack Test will be given on March 1st. Plan on attending. Make sure you are preparing yourself for the test. Bring a 45 pound pack and be at Headquarters at 7:30 am for the pack weigh-in. After that we will go to BIB to the usual location.

Resources Management

Personnel:

- Arlene is attending the Environmental Management System meeting in Seattle as a coastal park representative. She will be out of the office Feb. 9-13.
- Darrell will serving on the GIS SEPAS panel Feb. 23-27. He will be in the office this week.

Projects:

- Texas A&M University-Corpus Christi is no longer supporting the Texas Marine Mammal Stranding Network. All reports of stranded marine mammals are to be reported to the network directly. The contact number is 1-800-9MAMMAL.
- Darrell has received the draft final report for the reptile survey conducted by The Nature Conservancy. Anyone interested in reading and providing comments please contact Darrell. Comments are needed by February 16.

Division of Sea Turtle Science and Recovery

Training of volunteers that will participate in our turtle patrols will be held on March 13, 14, 17, 18, 19, and 20. We have volunteer vacancies with the program and welcome newcomers, *but the vacant*

spots are filling quickly! People interested in volunteering with the turtle patrol program should contact Cynthia by phone or e-mail so that they can sign up for the required one-day-long training session.

Rachael Blair, a biological technician that worked for the USGS during the 2003 turtle patrol season has been hired to assist us again this year. Rachael has EOD'd for the NPS here February 8.

Welcome back Rachael - we need your help!!!! Donna is in the process of selecting and hiring the other technicians that will be on the turtle patrol team this year. These other technicians will work from March 22 through mid-July. Orientation and training for the technicians will be held from March 22-31, with the first camping patrol and the intensive patrol program starting on April 4.

Donna will travel to Cuyahoga Valley National Park on February 13 to deliver a presentation there that evening for their Lyceum Distinguished Speaker Series. The park invited her to deliver this presentation and will fund her travel. She will return to Corpus Christi the next day.

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